Technical Reference - Q&A

1. **Q: I installed Vista x64 sp1 on ALiveNF6G-GLAN, but I cannot shut down my system after I execute the "sysprep" program under operating system. What do I do?**

A: Due to the Nvidia chipset specification, the HDD driver is requirement, please install the HDD driver during the installation of operating system.
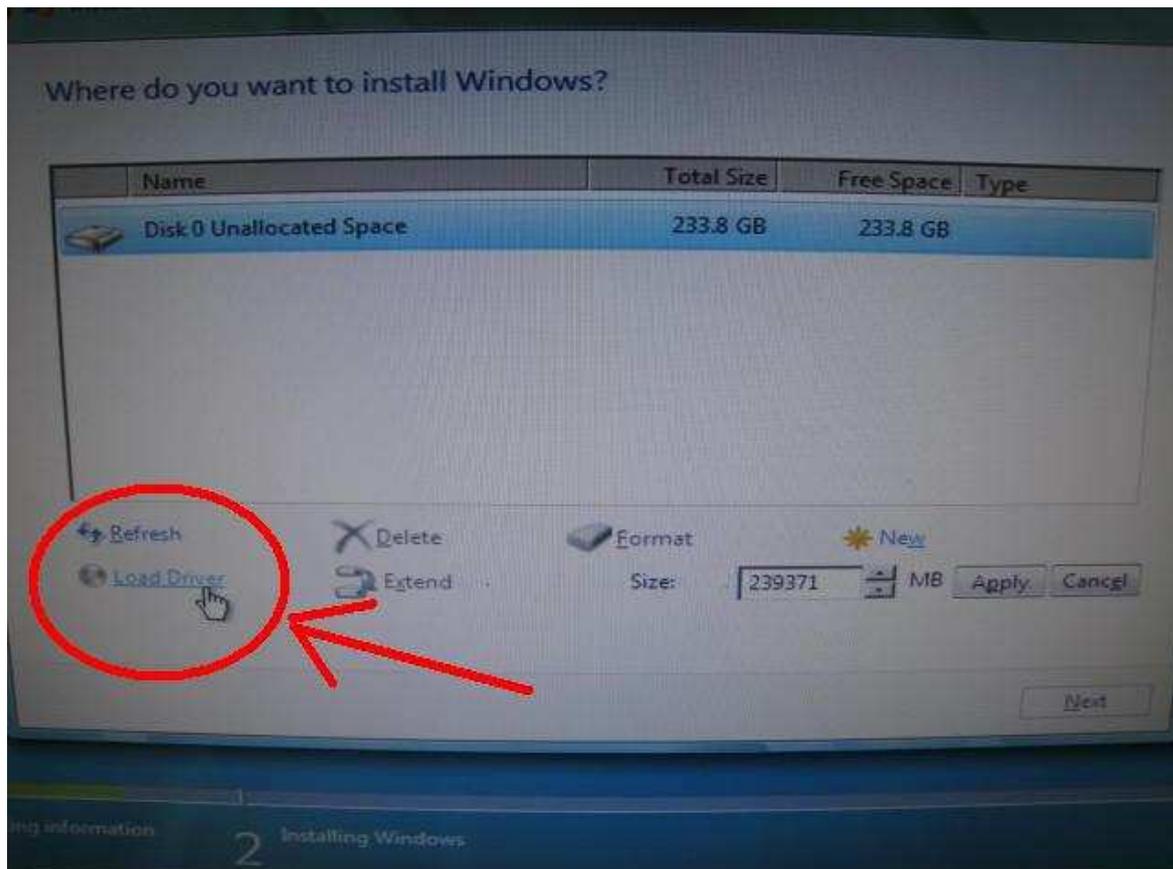
Please refer to below steps to install the HDD driver:

1. Please download the driver and save the driver to floppy disk, USB driver, CD or DVD.
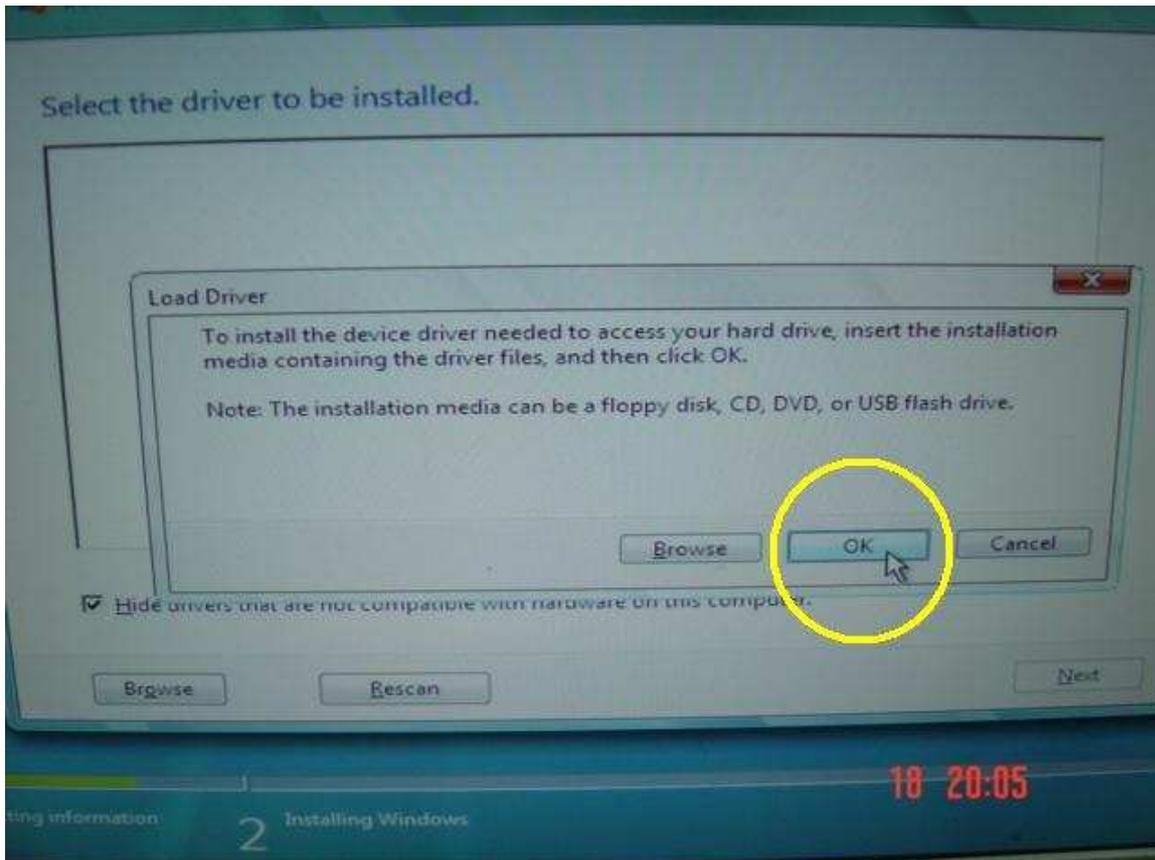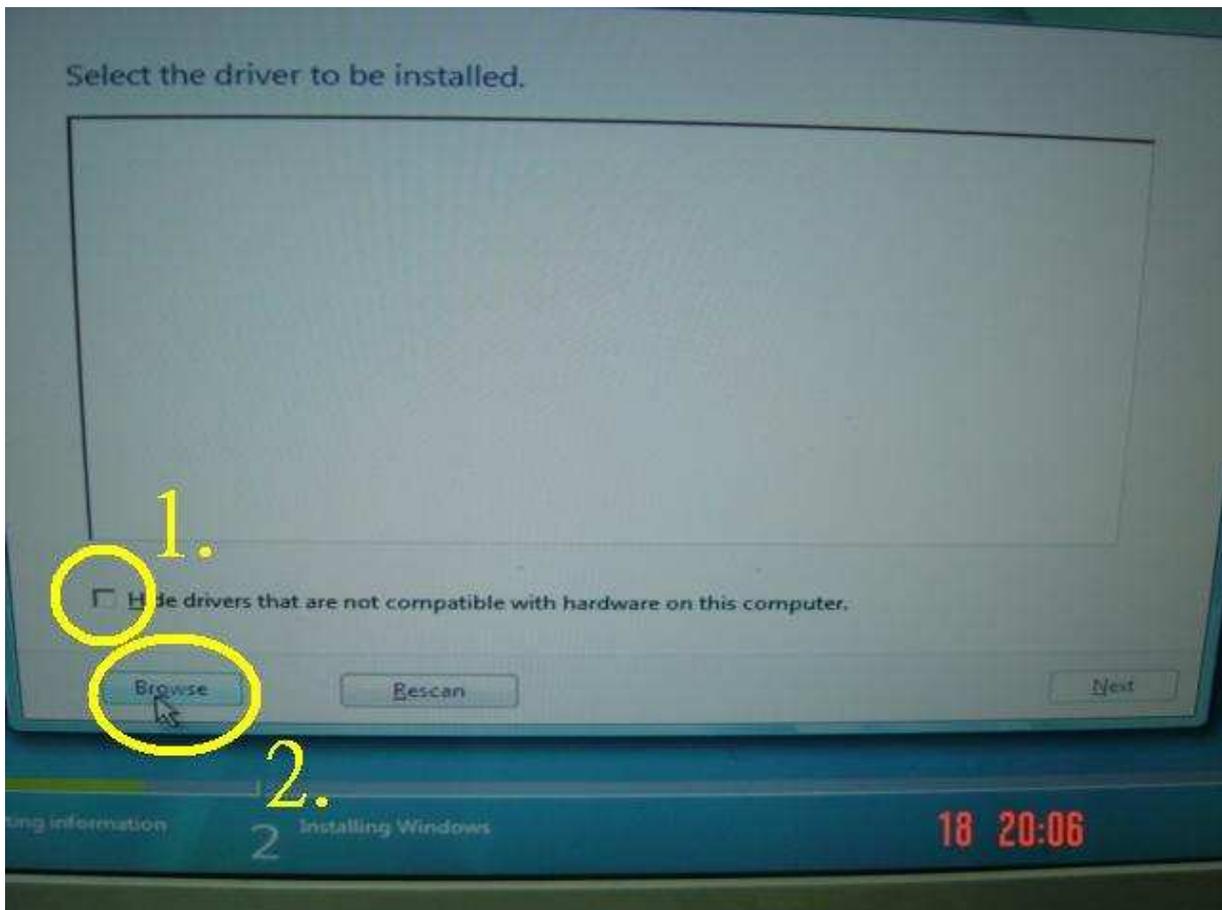
HDD driver download link :

http://www.asrock.com/mb/download.asp?Model=NF6-GLAN&s=AM2

2. Click "Load driver" icon at the "Where do you want to install Windows?" stage.

3. Then click "OK"

Select the driver to be installed.

Load Driver

To install the device driver needed to access your hard drive, insert the installation media containing the driver files, and then click OK.

Note: The installation media can be a floppy disk, CD, DVD, or USB flash drive.

Browse   OK   Cancel

☑ Hide drivers that are not compatible with hardware on this computer.

Browse   Rescan   Next

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4. Check the icon and click "Brows"

Select the driver to be installed.

1.

☐ Hide drivers that are not compatible with hardware on this computer.

Browse   Rescan   Next

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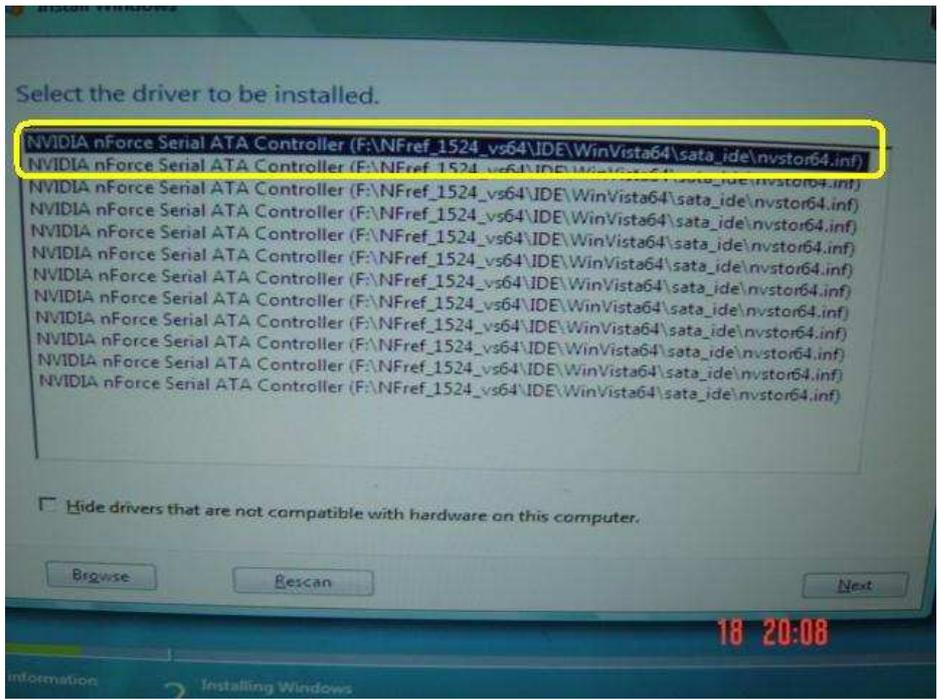
5. Then choose the driver from the source which you saved.
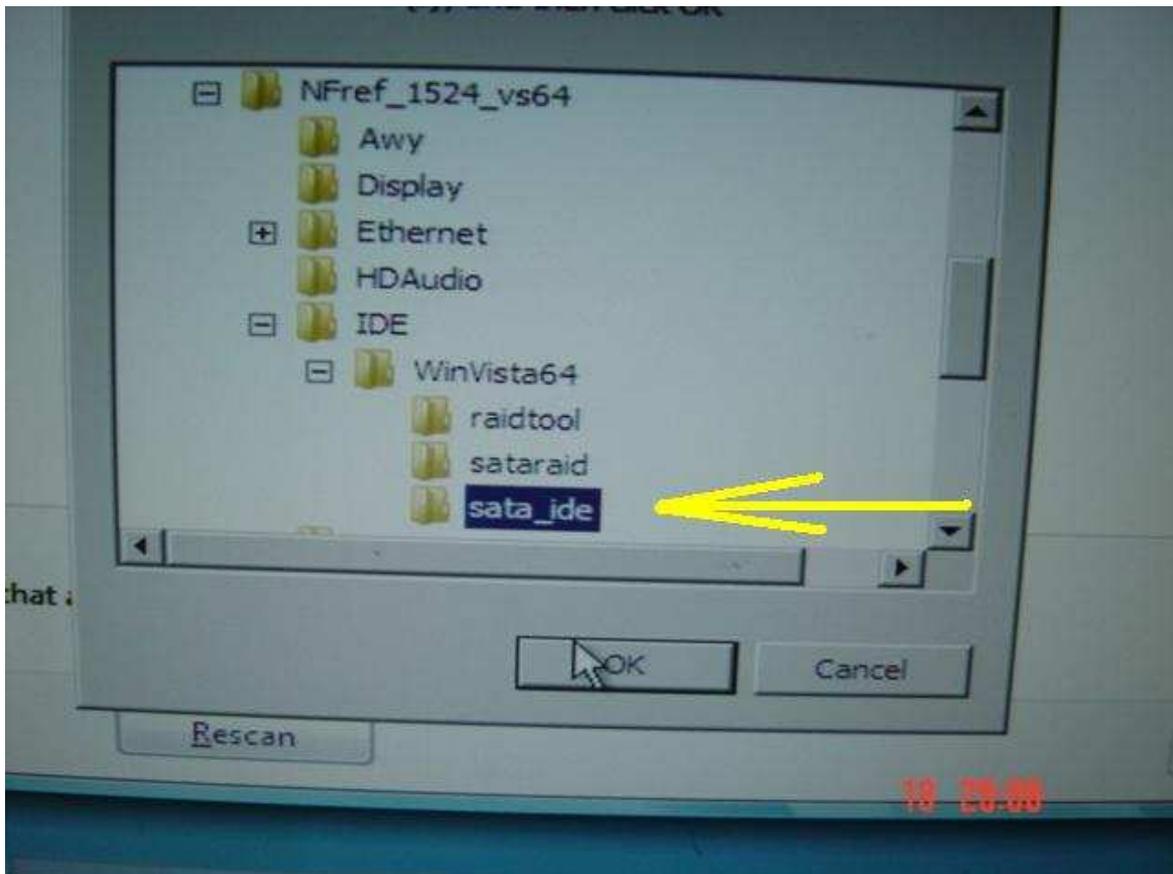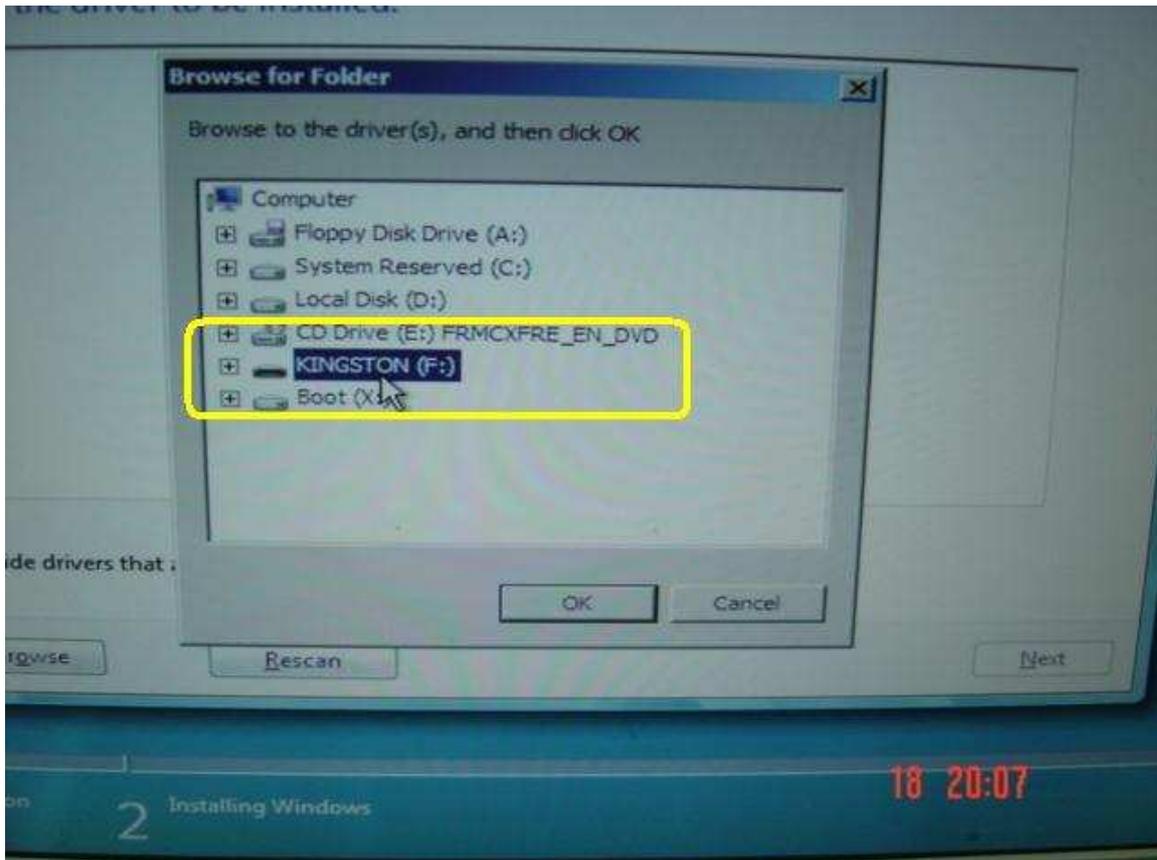
6. Select the HDD driver and click " Next" to install the driver.

2. **Q: I can not virtual 64bit OS, when I adopt AMD CPU with Sun's xVM virtual Box software. How can I do?**

   A:

   1. Please make sure your OS is 64bit and also check your CPU, whether support AMD-V.
   2. [Enable] [Secure Virtual Machine] option in the BIOS.
   3. Please check the [Enable Nested Paging] box in Sun's xVM virtual box software.
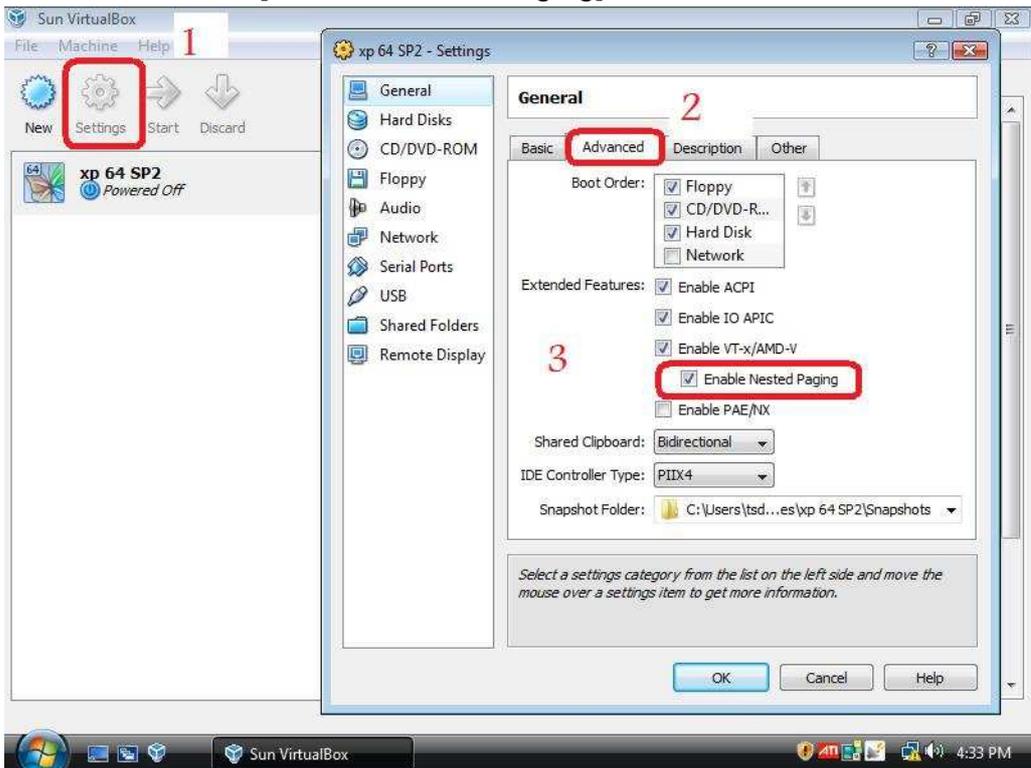
And then you can virtual 64bit OS.