Technical Reference - Q&A

1. **Q: Etron USB3.0 ports could not detect my USB3.0 devices with JMicron IC, what should I do?**

   A: Please follow the steps below,,

   1. Please update your Etron USB3.0 driver v0.104 from the link below,
      http://download.asrock.com/drivers/others/Etron(0.104.WHQL).zip

   2. Please contact JMicron and ask them to help you with firmware update.
      You could contact JMicron with information below,
      Email: fae@jmicron.com

      Please kindly inform JMicron the driver version (v0.104) you are using for their reference.